

Frequer ay Asked Questions

Please had ook at the Frequently Asked Questions, In case you did not find the answer to your question, do not hesitate to submit a new inquiry.

I cannot login to the system by using KSAU_HS username & password.

Kindly try to login to your KSAU-HS email with the same KSAU-HS username & password. KSAU-HS email link is as follows: https://webmail.ksau-hs.edu.sa If you were not able to access your KSAU-HS email, please visit your college/department IT department to help you in activating your KSAU-HS email.

I did not receive emails from the system.

Please check your email spam folder. Sometimes, sent emails are received in the Spam folder.

I did not receive a response for a technical inquiry that I sent earlier.

Maximum period of responding to an applicant inquiry is one working day



Submit a new Inquiry

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You can type your inquiry here, and you will be answered by the administrator.

Note: In case your inquiry is including a huge amount of text, kindly add your inquiry in a new word file and attach it to below inquiry by using the below upload attachment field due to the limited size of field "Inquiry Detail"

ID Type	Iqama ID ▼
Iqama ID	
*Gender	
*Email Address	
*Campus	
*Category	,
*Sub Category	¥
Priority	•
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