

Accounts Problems

I have a problem with my account
What should I do?

لدي مشكلة في حسابي. ماذا علي أن أفعل؟

Access COSHP website, from the top menu
choose **Students > Accounts Problems**

ادخل على موقع كلية العلوم ، من القائمة العليا اختر "الطلاب" < "مشاكل الحسابات"

You will receive a reply
at your personal e-mail
If you find nothing
at your inbox, please
check your Junk.

سيصلك الرد على بريدك الشخصي

إذا لم تجد شيئاً في "الصندوق الوارد"

ابحث في "الغير الهام"

Fill the form,
then click **Submit**

قم بتعبئة النموذج ثم اضغط رفع

The screenshot shows the 'Accounts Problems' form on the COSHP website. At the top left is the college logo. The header reads 'College of Science and Health Professions'. Below the header is a navigation bar with 'Student Home' and 'Accounts Problems'. The main content area contains a message: 'If you face a problem at any of your accounts (E-mail, Blackboard, or SIS) kindly fill a request below, and your problem will be solved soon.' Below this is a 'Hint: Make sure that you entered a correct personal E-mail, because you will receive a reply on this E-mail.' The form fields include: 'Your Name' (text input), 'Your Student's Number' (text input), 'City' (radio buttons for Riyadh and Jeddah), 'Section' (radio buttons for Male and Female), 'Semester' (radio buttons for Semesters 1-4), 'Your KSAU-HS e-mail' (text input with placeholder @hsa.ku.edu.sa), 'Your Personal e-mail' (text input), 'Your Problem at:' (radio buttons for E-mail, Blackboard, and SIS), and 'Comments' (text area). A 'Submit' button is located at the bottom left.